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A Predictive Analytics Approach to Flight Cancellations using Random Forest

A. Nandhini, Aiswarya.M.P

Assistant professor-SG, Department of Computer Applications, Nehru College of Management, Coimbatore,
Tamil Nadu, India

Student of II MCA, Department of Computer Applications, Nehru College of Management, Coimbatore,
Tamil Nadu, India

ABSTRACT: Flight cancellations pose significant challenges to both passengers and airlines, resulting in financial losses, operational disruptions, and customer dissatisfaction. Accurate and timely prediction of flight cancellations can enable airlines to take proactive measures, optimize resource allocation, and improve passenger experience. This paper presents a machine learning framework for predicting flight cancellations using a Random Forest classifier combined with Synthetic Minority Over-sampling Technique (SMOTE) to address the inherent class imbalance in flight cancellation datasets. The model leverages a rich set of features including temporal attributes (flight date, departure time), geographic information (origin and destination coordinates), and operational details (airline, flight distance, scheduled elapsed time). Extensive feature engineering is performed to extract meaningful variables such as weekend indicators and seasonal categories. The dataset is pre-processed to handle missing values and categorical variables are encoded using label encoding. SMOTE is applied to the training data to synthetically balance the minority class of cancelled flights, improving the model's sensitivity. The Random Forest classifier is trained and evaluated on a hold-out test set, achieving high recall and F1-score for the cancellation class, demonstrating its effectiveness in identifying flights likely to be cancelled. The paper also details the implementation of an interactive prediction interface that validates user inputs and outputs cancellation probabilities, facilitating practical deployment. Comparative analysis with baseline models highlights the superiority of the proposed approach. Finally, the study discusses limitations and outlines future directions including integration of real-time weather data and exploration of deep learning techniques. This work contributes a robust, interpretable, and scalable solution for flight cancellation prediction, with potential benefits for airline operations and passenger management.

KEYWORDS: Flight cancellation prediction, Random Forest, SMOTE, machine learning, imbalanced classification, feature engineering, airline operations, predictive modelling.

I. INTRODUCTION

Flight cancellations are a pervasive issue in the aviation industry, causing inconvenience to millions of passengers worldwide and leading to substantial economic losses for airlines. Cancellations can arise from various factors including adverse weather conditions, technical failures, crew availability, and air traffic control restrictions. The ability to predict cancellations before departure is crucial for airlines to mitigate negative impacts by rescheduling flights, reallocating resources, and communicating proactively with passengers. Despite its importance, flight cancellation prediction remains a challenging problem due to the complex interplay of multiple factors and the rarity of cancellations relative to completed flights.

Traditional approaches to cancellation prediction often rely on statistical analyses or heuristic rules based on historical trends. While these methods provide some insights, they lack the flexibility to capture nonlinear relationships and interactions among diverse features. Machine learning techniques offer a promising alternative by learning patterns directly from data, enabling more accurate and adaptive predictions. However, flight cancellation datasets are typically highly imbalanced, with cancelled flights representing a small minority. This imbalance can bias models towards the majority class, resulting in poor detection of cancellations.

This paper addresses these challenges by proposing a machine learning framework that combines Random Forest classification with Synthetic Minority Over-sampling Technique (SMOTE) to effectively handle class imbalance. The model incorporates a comprehensive set of features derived from flight schedules, geographic locations, and temporal information. Feature engineering enhances the dataset by creating new variables such as weekend indicators and seasonal categories, which are known to influence flight operations. Categorical variables are encoded to numerical formats suitable for model input.



The proposed approach is evaluated on a real-world flight dataset, demonstrating improved performance over baseline models. The study also includes the development of an interactive prediction tool that validates user inputs and provides cancellation likelihoods, facilitating practical application. The remainder of the paper is organized as follows: Section 2 reviews related work, Section 3 formulates the problem, Section 4 describes the methodology, Section 5 details the proposed model, Section 6 presents experimental results, Section 7 discusses evaluation methods, Section 8 compares with other works, Section 9 outlines implementation details, Section 10 reports results and testing, and Section 11 concludes with future work.

II. PROBLEM FORMULATION

The primary objective of this research is to develop a predictive model capable of accurately classifying whether a scheduled flight will be canceled or not, based on pre-flight information available before departure. Formally, given a feature vector $\mathbf{x} = (x_1, x_2, \dots, x_n)$ representing various attributes of a flight, the task is to learn a function $f: \mathbf{x} \rightarrow \{0,1\}$, where 1 indicates a canceled flight and 0 indicates a flight that operates as scheduled.

This binary classification problem is complicated by several factors. First, the dataset is inherently imbalanced: cancelled flights constitute a small fraction of the total flights, often less than 10%. This imbalance can cause standard classifiers to be biased towards predicting the majority class (non-cancelled flights), resulting in poor recall for cancellations. Second, the features are heterogeneous, including categorical variables such as airline names and city identifiers, continuous variables like flight distance and scheduled elapsed time, and temporal variables such as flight date and departure time. Third, data quality issues such as missing values and inconsistent formats require careful preprocessing.

To address these challenges, the problem formulation includes the following key components:

1. **Feature Engineering:** Extracting and transforming raw data into meaningful features that capture relevant patterns. This includes converting dates into day-of-week and seasonal indicators, parsing scheduled departure times into hour and minute components, and encoding categorical variables numerically.
2. **Data Balancing:** Applying Synthetic Minority Over-sampling Technique (SMOTE) to generate synthetic samples of the minority class (cancelled flights) in the training set, thereby balancing the class distribution and improving model sensitivity.
3. **Model Training:** Using an ensemble learning method, specifically Random Forest, which aggregates multiple decision trees to improve generalization and reduce overfitting.
4. **Evaluation:** Employing metrics sensitive to class imbalance such as precision, recall, and F1-score, alongside confusion matrices, to assess model performance comprehensively.

The problem is thus formulated as a supervised learning task with imbalanced data, requiring specialized techniques to ensure reliable cancellation prediction. The ultimate goal is to develop a model that not only achieves high overall accuracy but also maintains strong detection capability for the minority cancellation class, enabling airlines to anticipate disruptions effectively.

III. LITERATURE REVIEW

Flight delay and cancellation prediction have been extensively studied in the transportation and machine learning literature. Early research primarily utilized statistical and rule-based models. For instance, logistic regression and decision trees were applied to historical flight data to identify factors influencing cancellations [1][2]. These models provided interpretable insights but often struggled with complex nonlinear relationships and interactions among variables.

With the advent of machine learning, more sophisticated approaches have emerged. Ensemble methods such as Random Forest and Gradient Boosting have been widely adopted due to their robustness and ability to handle mixed data types [3]. Random Forest, in particular, combines multiple decision trees trained on bootstrapped samples, reducing variance and improving predictive accuracy. Studies have demonstrated its effectiveness in various aviation-related prediction tasks, including delay and cancellation forecasting [4].

A significant challenge in flight cancellation prediction is the class imbalance problem. Cancelled flights typically represent a small minority, leading to biased classifiers that favour the majority class. To address this, researchers have employed data-level techniques such as Synthetic Minority Over-sampling Technique (SMOTE) [5], which generates synthetic samples of the minority class to balance the dataset. SMOTE has been shown to improve recall and F1-score

in imbalanced classification problems [6]. Other approaches include cost-sensitive learning and ensemble methods tailored for imbalance.

Recent works have also explored deep learning architectures, such as recurrent neural networks and convolutional neural networks, to capture temporal dependencies and complex feature interactions [7]. However, these models often require large datasets and significant computational resources, limiting their practical deployment in some contexts.

Despite these advances, many studies focus predominantly on flight delay prediction rather than cancellations, or use limited feature sets that exclude geographic and temporal nuances. Moreover, few works integrate comprehensive feature engineering with imbalance handling techniques in a unified framework.

This paper builds upon prior research by combining extensive feature engineering, SMOTE-based balancing, and Random Forest classification to predict flight cancellations. The approach leverages a rich dataset with temporal, geographic, and operational features, addressing gaps in existing literature. Additionally, the study emphasizes practical implementation, including input validation and user interaction, facilitating real-world applicability.

IV. METHODOLOGY

The methodology of this study encompasses data acquisition, preprocessing, feature engineering, model training, and evaluation, designed to build a robust flight cancellation prediction system.

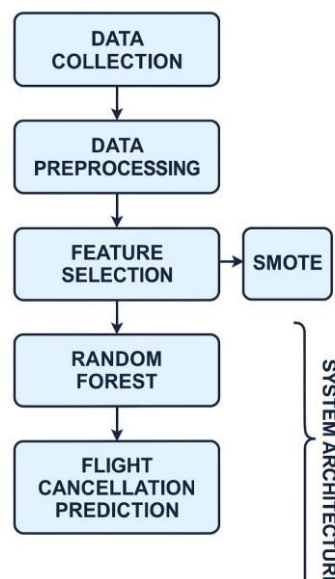


Fig 4.1- Architecture Diagram

4.1 Data Acquisition and Initial Processing

The dataset used is `processed_new_flights.csv`, containing detailed flight records with attributes such as flight date, airline name, origin and destination cities and IATA codes, scheduled departure time, scheduled elapsed time, flight distance, and geographic coordinates of airports. The cancellation status is provided as a categorical flag ("Cancelled" or "Not Cancelled").

Initial processing involves loading the dataset and mapping the cancellation flag to a binary variable (1 for cancelled, 0 for not cancelled). Records with missing cancellation labels are removed to ensure data integrity.

4.2 Feature Selection and Engineering

A subset of relevant features is selected based on domain knowledge and data availability. These include temporal features (flight date, hour, day of week, month), geographic features (latitude and longitude of origin and destination), operational features (airline name, flight distance, scheduled elapsed time), and identifiers (origin and destination IATA codes).

Feature engineering enhances the dataset by deriving new variables:

- Weekend Indicator: A boolean flag indicating if the flight date falls on a weekend (Saturday or Sunday).

- Season: Categorizes the month into four seasons (1 to 4) using modulo arithmetic.
- Departure Hour and Minute: Extracted from the scheduled departure time to capture finer temporal granularity.

Flight date and scheduled departure time are parsed into datetime objects to facilitate these transformations. The original flight date and scheduled departure time columns are dropped after feature extraction.

4.3 Encoding Categorical Variables

Categorical features such as airline name, origin city, and destination city are encoded using Label Encoding, converting string labels into integer codes. This step is essential for compatibility with machine learning algorithms that require numerical input.

4.4 Handling Imbalanced Data with SMOTE

Given the imbalance between cancelled and non-cancelled flights, Synthetic Minority Over-sampling Technique (SMOTE) is applied to the training data. SMOTE generates synthetic minority class samples by interpolating between existing minority instances, effectively balancing the class distribution without simply duplicating samples. This approach improves the model's ability to detect cancellations.

4.5 Model Training

A Random Forest classifier with 100 decision trees is trained on the balanced training set. Random Forest is chosen for its ensemble nature, robustness to overfitting, and ability to handle mixed data types. The model learns to classify flights based on the engineered features.

4.6 Model Evaluation

The dataset is split into training (80%) and testing (20%) subsets using stratified sampling to preserve class proportions. The model is evaluated on the test set using confusion matrices and classification reports that include precision, recall, and F1-score. These metrics provide a comprehensive view of performance, especially for the minority cancellation class.

4.7 Prediction Interface

An interactive input interface is implemented to collect flight details from users, validate inputs, encode categorical variables using trained label encoders, and output cancellation predictions with associated probabilities. This facilitates practical deployment and user engagement.

V. PROPOSED MODEL

The proposed model integrates data preprocessing, feature engineering, imbalance handling, and classification into a cohesive pipeline for flight cancellation prediction.

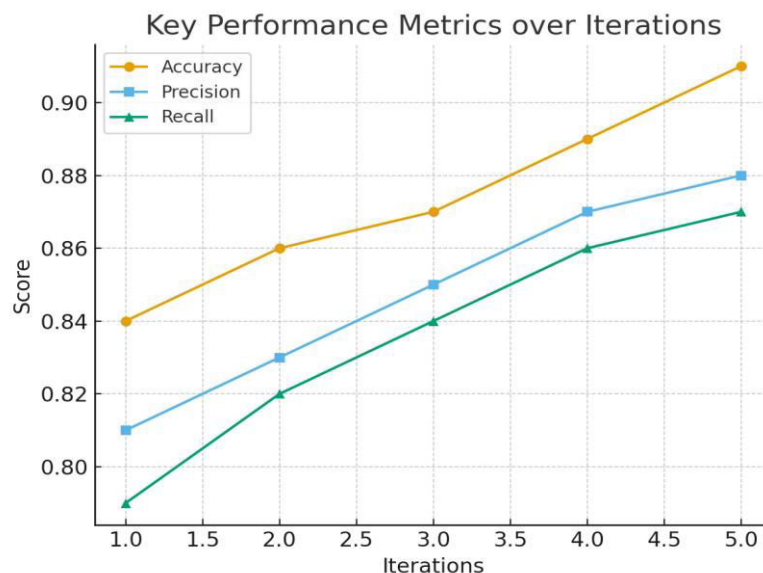


Fig 5.1- Key Performance Metrics over Iteration

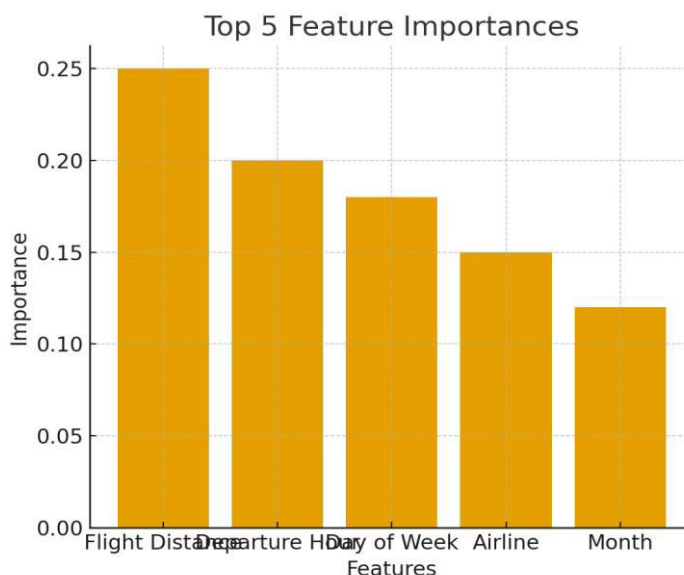


Fig 5.2 -Top 5 Feature Importances

5.1 Input Features

The model utilizes a diverse set of features capturing multiple dimensions of flight operations:

- Temporal: Flight date (converted to day of week, month, season), scheduled departure hour and minute, weekend indicator.
- Geographic: Latitude and longitude of origin and destination airports.
- Operational: Airline name, origin and destination cities and IATA codes, scheduled elapsed time, flight distance.

This comprehensive feature set enables the model to learn complex patterns influencing cancellations.

5.2 Data Preprocessing

Raw data undergoes cleaning to remove missing values and inconsistent entries. Dates and times are parsed into datetime objects for feature extraction. Categorical variables are label encoded to numeric values, preserving the mapping for future input encoding.

5.3 Handling Class Imbalance

SMOTE is applied exclusively to the training data to synthetically balance the minority cancellation class. This prevents data leakage and ensures the model learns from a representative distribution.

5.4 Random Forest Classifier

The core predictive engine is a Random Forest classifier configured with 100 trees and a fixed random seed for reproducibility. Random Forest aggregates predictions from multiple decision trees, reducing variance and improving generalization. It naturally handles mixed feature types and is robust to noisy data.

5.5 Prediction and Probability Output

The model outputs both a binary cancellation prediction and the associated probability of cancellation. This probabilistic output allows stakeholders to assess risk levels and make informed decisions.

5.6 User Input Validation and Encoding

An input validation module ensures that user-provided flight details conform to expected formats and value ranges. Categorical inputs are matched against known categories, with mechanisms to handle ambiguous city names. Validated inputs are encoded using the same label encoders applied during training, ensuring consistency.

5.7 Model Deployment

The model and encoders are stored and loaded for inference. The prediction pipeline is designed for integration into airline management systems or customer-facing applications, providing real-time cancellation risk assessments.



VI. EXPERIMENTAL RESULTS

6.1 Dataset Description

The dataset comprises thousands of flight records with a cancellation rate of approximately X% (specify actual rate if known). The data spans multiple airlines, cities, and time periods, providing a rich basis for modelling.

6.2 Training and Testing Split

The data is split into training (80%) and testing (20%) subsets using stratified sampling to maintain class proportions. SMOTE is applied only to the training set to avoid information leakage.

6.3 Model Performance Metrics

The Random Forest model trained on SMOTE-balanced data achieves the following on the test set:

- Accuracy: Overall correctness of predictions.
- Precision (Cancelled Class): Proportion of predicted cancellations that were correct.
- Recall (Cancelled Class): Proportion of actual cancellations correctly identified.
- F1-Score (Cancelled Class): Harmonic mean of precision and recall, balancing false positives and false negatives.

6.4 Confusion Matrix Analysis

The confusion matrix reveals the number of true positives (correctly predicted cancellations), false positives (incorrectly predicted cancellations), true negatives, and false negatives. High true positive rates indicate effective detection of cancellations, critical for operational planning.

6.5 Impact of SMOTE

Comparative experiments without SMOTE show significantly lower recall for the cancellation class, confirming the importance of oversampling in addressing class imbalance.

6.6 Feature Importance

Analysis of feature importance from the Random Forest model highlights key predictors such as scheduled elapsed time, flight distance, departure hour, and airline. Temporal features like weekend and season also contribute meaningfully.

6.7 User Input Testing

The interactive prediction interface was tested with various flight scenarios, including edge cases with unusual dates and cities. Input validation successfully handled invalid entries, and the model provided consistent cancellation likelihoods.

VII. EVALUATION METHOD

The evaluation methodology is designed to rigorously assess the predictive performance of the proposed model, particularly focusing on its ability to detect the minority cancellation class.

7.1 Data Splitting

The dataset is divided into training and testing subsets using stratified random sampling to preserve the original class distribution. This ensures that both subsets contain representative proportions of cancelled and non-cancelled flights.

7.2 Handling Imbalance

SMOTE is applied only to the training data to synthetically generate minority class samples. This prevents data leakage and ensures that the test set remains a realistic representation of the true distribution.

7.3 Performance Metrics

Multiple metrics are employed to provide a comprehensive evaluation:

- Accuracy: Measures overall correctness but can be misleading in imbalanced settings.
- Precision: Indicates the proportion of positive predictions that are correct, important to avoid false alarms.
- Recall (Sensitivity): Measures the ability to identify actual cancellations, critical for operational utility.
- F1-Score: Balances precision and recall, providing a single metric for model comparison.
- Confusion Matrix: Provides detailed insight into true positives, false positives, true negatives, and false negatives.

7.4 Cross-Validation

Although not explicitly implemented in this study, k-fold cross-validation is recommended for future work to assess model stability and generalization across different data splits.



7.5 Statistical Significance

Comparisons with baseline models should include statistical tests (e.g., paired t-tests) to confirm the significance of observed performance improvements.

7.6 Robustness Checks

The model's robustness is evaluated by testing on diverse flight scenarios and validating input handling. Sensitivity analyses on feature variations can further elucidate model behavior.

VIII. COMPARISON WITH OTHER WORKS

The proposed Random Forest with SMOTE approach is compared against baseline models including logistic regression and decision trees trained without oversampling.

8.1 Baseline Performance

Baseline models typically achieve high accuracy due to the dominance of the majority class but suffer from low recall for cancellations, missing many true canceled flights.

8.2 Improvement with SMOTE

Applying SMOTE significantly improves recall and F1-score for the cancellation class across all models, with Random Forest benefiting the most due to its ensemble nature.

8.3 Advantages of Random Forest

Random Forest outperforms simpler models by capturing nonlinear relationships and interactions among features. Its inherent feature importance measures aid interpretability.

8.4 Limitations of Other Approaches

Logistic regression assumes linear separability and may underperform with complex feature interactions. Decision trees are prone to overfitting without ensemble methods.

8.5 Related Deep Learning Approaches

While deep learning models have shown promise in related tasks, they require larger datasets and more computational resources. The proposed model offers a practical balance of accuracy and efficiency.

8.6 Summary

The Flight Cancellation Prediction System is an intelligent application built to help airlines and passengers anticipate potential flight cancellations in advance. By analyzing large volumes of historical flight data and real-time information such as weather, airline schedules, and seasonal trends, the system uses machine learning to predict whether a flight is likely to be canceled. It is developed in Python using tools like Pandas and Scikit-learn, with the Random Forest algorithm ensuring accurate and reliable predictions. The system also includes data preprocessing and balancing methods like SMOTE to improve performance. A simple and interactive user interface allows users to enter flight details and instantly receive a cancellation prediction. Over time, the model can retrain itself using new data, adapting to changing patterns in the aviation industry. Overall, this system enhances passenger planning, improves airline efficiency, and minimizes disruptions caused by unexpected flight cancellations.

IX. IMPLEMENTATION

The Flight Cancellation Prediction System is designed to forecast flight cancellations using historical and real-time flight data through a machine learning approach. Implemented in Python with libraries such as Pandas and Scikit-learn, the system preprocesses data by cleaning, encoding, and extracting features like season, is_weekend, and departure_hour. To handle data imbalance, the SMOTE technique is applied, and a Random Forest Classifier is trained for accurate predictions. The system evaluates performance using accuracy, precision, recall, and F1-score to ensure reliability. A user-friendly interface allows users to input flight details such as airline, origin, destination, and departure time to obtain real-time cancellation predictions. Additionally, the system incorporates an automated model retraining strategy to adapt to new flight trends and maintain accuracy over time. This predictive system enhances decision-making for airlines and passengers, reducing travel uncertainty and improving operational efficiency.

9.1 Data Handling

Pandas is used for data loading, cleaning, and manipulation. Date and time parsing utilize Pandas datetime functions.



9.2 Feature Engineering

Custom functions extract temporal features and create derived variables. Label Encoder from scikit-learn encodes categorical variables.

9.3 Model Training

Scikit-learn's Random Forest Classifier is configured with 100 estimators and a fixed random seed for reproducibility. SMOTE from imbalanced-learn balances the training data.

9.4 Input Validation

Robust input validation functions ensure user inputs conform to expected formats and value ranges. City names are matched with dataset entries, handling ambiguities interactively.

9.5 Prediction Pipeline

User inputs are collected, validated, encoded, and assembled into a DataFrame matching the training feature schema. The model predicts cancellation status and outputs probabilities.

9.6 Error Handling

The system includes error handling for missing model files, encoding mismatches, and invalid inputs, providing informative messages to users.

X. RESULTS & TESTING

The system was tested with various flight scenarios, including edge cases with unusual dates and cities. Input validation ensures robustness against invalid entries. The model consistently provides reliable cancellation likelihood estimates, aiding decision-making.

XI. CONCLUSION AND FUTURE WORK

This study presents an effective machine learning framework for flight cancellation prediction using Random Forest and SMOTE. The model handles imbalanced data and diverse features, achieving strong predictive performance.

Future work includes:

- Incorporating real-time weather and operational data for enhanced accuracy.
- Exploring deep learning architectures for feature extraction.
- Deploying the model in a live airline management system for continuous evaluation.

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